## IN THE CLAIMS

Claim 4 (Once amended)

The method of claim 3 wherein the data associated with the incoming call is automatic number identification (ANI).

Claim 5 (Once amended)

The method of claim 3 wherein the incoming call is routed to the selected call center over a wide area network.

Claim 6 (Once amended)

The method of claim 3 wherein the data associated with the incoming call is transmitted along with voice signals over an IP network to the selected call center.

## VERSION WITH MARKINGS TO SHOW CHANGES MADE TO CLAIMS

- 4. The method of claim [10] 3 wherein the data associated with the incoming call is automatic number identification (ANI).
- 5. The method of claim [10] 3 wherein the incoming call is routed to the selected call center over a wide area network.
- 6. The method of claim [10] 3 wherein the data associated with the incoming call is transmitted along with voice signals over an IP network to the selected call center.

## REMARKS

The foregoing amendments are to correct errors that were inadvertent, unintentional, and typographical in nature in the nonprovisional application, filed under 37 C.F.R. § 1.53 (b), and their entry under the provisions of 37 C.F.R. §1.115 is appropriate and is requested.